

# A3 High-Speed Scanner

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S6570

User Manual



## Foreword

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### Statement

The contents of this manual have been checked and confirmed repeatedly in order to ensure its accuracy; however, Microtek does not guarantee its accuracy, and reserves the right to modify its contents without prior notice.

**Note:** The plug should be installed close to the device at a location within reach (best at arm's length). Please disconnect the power when not using this machine.

### Reserved

- Please read this manual thoroughly before using this product.
- Please keep this manual in a safe place for future reference.
- Please use the product correctly on the basis of fully understanding the contents.

### Warning

This product may cause radio interference in residential environments while in operation.

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## Safety Instructions

Please read the following instructions carefully before using your scanner; these instructions describe the correct ways to use the scanner and its accessories to avoid damage to you or the machine due to improper use.

### Power Specifications and Power

- Please only use the power specifications labeled on the scanner.
- Please insert the power plug in the power outlet properly to avoid causing a fire due to poor contact.
- Please place the power cable where it cannot be easily stepped on, and do not place any objects on top of it.
- Make sure to unplug the power plug from the power outlet if this scanner is not used for extended periods of time.

### Moving and Storing the Scanner

- Do not place the scanner on sliding, inclined or uneven positions.
- Do not use the scanner at locations close to water sources. Do not place any liquid products on top of the scanner to avoid the danger of electric shocks.
- Do not place the scanner close to heaters or locations close to high temperatures

### Services

- When the scanner needs services, please switch off the scanner power and unplug the power cable of the scanner, then consult a qualified maintenance service center.
- Please only use scanner components manufactured by the original manufacturer or designated manufacturers.

### Using the Scanner

- Before using the scanner, ensure the glass panel is clean and free of dust or any obstructions.
- Energy-saving mode: The scanner enters sleep mode if not used for 15 minutes or longer.
- Do not place the scanner close to heaters or locations close to high temperatures.
- As the scanner nears the end of its lifespan, increase regular checks for safety and reliability.
- For proper disposal, follow local environmental regulations.

### Maintenance

- Before cleaning the scanner, power off and unplug the power cord.
- For repairs, unplug and seek professional service.
- Use manufacturer-specified or equivalent parts for replacements.
- Ensure safety by inspecting before each use and annually.

## Symbols used in this manual

The following symbols are used in this manual to describe the processes, restrictions, operation precautions and descriptions that should be followed for safety considerations.



### Warning

This represents related operations that may cause personal injuries or death if operated improperly. To ensure the safe use of the device, please pay special attention to these warnings.



### Note

This represents related operations that may cause personal injuries or property losses if operated improperly. To ensure the safe use of the device, please pay special attention to these precautions.



### Important

This represents operation requirements and restrictions. Please read these items carefully to ensure normal operation of the device, and to avoid damaging the device.



### Prompt

This represents further descriptions of operations, or supplementary explanations for operation processes. It is strongly recommended that you read these annotations.

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## Product Specifications

## Technical Service

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## **Important Safety Instructions**

To ensure the safe operation of this high-speed scanner, make sure to read the following safety warnings and precautions.

### **Power**

- Only connect to power adapters with rated voltage and current (24V, 2.5A).
- Do not use coiled power cables.
- Do not use the high-speed scanner without the specified rated voltage power. Doing so will cause fire or electric shock.
- Do not connect other electrical devices to the same power outlet where the high-speed scanner is connected. In addition, when connecting with extension cords, make sure the rated current of the extension cord satisfies the current requirements of the high-speed scanner.
- If the power cable is frequently stepped on or has heavy objects placed on top of it, it will get damaged. Continuing using damaged cables will result in accidents such as fire or electric shock.
- Do not tug on the power cable directly. When disconnecting the power cable, hold on to the plug and remove it from the power outlet.
- Keep other objects clear of the area around the power plug so that the power cable can be easily unplugged in emergencies.
- If there is anything that you are unclear about concerning the power, please contact your local authorized dealer or the customer service center to learn more information.

## **Installation Location**

- Keep sufficient space around the high-speed scanner for operation, maintenance and ventilation use.
- The performance of this high-speed scanner will be affected by its installation environment. Make sure the installation location of the high-speed scanner complies with the following environmental requirements:
- Keep sufficient space around the high-speed scanner for operation, maintenance and ventilation use.
- Avoid installing the device under direct sunlight exposure. If this is unavoidable, the high-speed scanner should be covered with curtains.
- Avoid installing at locations where large amounts of dust accumulate.
- Avoid warm or humid locations, such as close to water faucets, heaters or humidifiers; also avoid locations that emit strong fumes such as ammonia, paint thinners or other volatile chemicals.
- Avoid installing in locations with vibrations.
- Avoid exposing the high-speed scanner to locations with rapid temperature changes. If the room where the high-speed scanner is installed is colder, but the temperature rises rapidly, water drops (condensation) may form inside the high-speed scanner. This will cause the scanning quality to drop significantly.
- The following conditions are recommended for getting the best scanning qualities:
- Room temperature: 0°C to 40°C
- Humidity: 20% to 80% (relative humidity)
- Avoid installing the high-speed scanner next to devices that generate magnetic fields (such as speakers, television or radios).

## **Mobile High-Speed Scanner**

- Pay extra attention when moving the high-speed scanner. Avoid dropping the high-speed scanner or causing severe injuries to you by crushing your hand.
- Make sure to unplug the interface cable and power cable when moving the high-speed scanner. If these objects are still connected when moving the high-speed scanner, the power plug or connector may get damaged, or may result in the high-speed scanner dropping and causing injuries.

## **Handling**



### **Warning**

- Be aware of the following items whenever using the high-speed scanner. If you don't do so, it may result in fire or electric shock.
- Do not use alcohol, benzene, paint thinners, aerosol sprays or any other highly flammable substances near the high-speed scanner.
- Do not cut, damage or modify the power cable. Do not place heavy objects on the power cable and do not tug or bend the power cable excessively.
- Do not connect the power cable with wet hands.
- Do not connect the high-speed scanner to a multi-outlet power strip.
- Do not tie the power cable into knots or twist it, as doing so will cause fire or electric shock. When connecting the power cable, make sure to fully insert the power plug firmly into the power outlet.
- When using coiled extension cords, please unwind all the power cables from the coil. Using power cables wound on the coil for extended periods of time may cause the power cable to overheat and result in fire.
- Do not use power cables other than the one included with this high-speed scanner.
- Do not disassemble the high-speed scanner or modify it in any way because this is extremely dangerous and will cause fire or electric shock.
- Do not use flammable aerosol sprays near this high-speed scanner.
- Switch off the power switch and unplug the power plug from the power outlet when cleaning this high-speed scanner.
- Use a slightly damp, well-wrung cloth to clean the high-speed scanner. Do not use alcohol, benzene, paint thinners or any other flammable substances.
- When using the device, if the high-speed scanner emits abnormal noise or smoke, heat or odor, or if the high-speed scanner cannot operate normally or have other abnormalities, switch off the power switch immediately and unplug the power plug from the power outlet. Then contact your local authorized dealer or the customer service center to learn more information.
- Do not drop the high-speed scanner or let it get impacted or have strong vibrations. Whenever the high-speed scanner is damaged, you should switch off its power switch immediately and unplug its power plug from the power outlet. Then, contact your local authorized dealer or customer service center to maintain the device.
- Before moving the high-speed scanner, make sure to switch off its power switch and unplug its power plug from the power outlet.



## Note

- Do not install the high-speed scanner on unsteady or inclined surfaces, or in areas with severe vibrations, as doing so will cause the high-speed scanner to drop and cause personal injuries or damage the high-speed scanner.
- Do not block the ventilation openings. Otherwise, the high-speed scanner may overheat and there will be the danger of fire.
- Do not place small metal objects such as staples, paper clips or jewelry on the high-speed scanner. These objects may fall into the high-speed scanner and cause fire or electric shock. Whenever such items fall into the high-speed scanner, you should switch off its power switch immediately and unplug its power plug from the power outlet. Then, contact your local authorized dealer or customer service center to maintain the device.
- Do not place the high-speed scanner in humid or dusty locations. Doing so will cause fire or electric shock.
- Do not place objects on top of the high-speed scanner. Such objects may overturn or drop, causing personal injuries.
- Hold onto the power plug firmly when unplugging the power cable. Do not tug on the power cable directly as doing so may damage or expose the wires inside the power cable, causing fire or electric shock.
- Sufficient space should be kept around the power plug so that it can be easily unplugged. If objects are stacked around the power plug, it cannot be unplugged in emergencies.
- Do not spray water or flammable substances (alcohol, paint thinners and benzene, etc.) into the high-speed scanner, as doing so may cause fire or electric shock.
- When the high-speed scanner is not used for long periods of time (such as overnight), its power switch should be switched off to ensure safety. Also, when the device is not used for a duration such as consecutive holidays, its power switch should be switched off and its power plug should be unplugged from the power outlet to ensure safety.
- Do not wear loose clothing or wear jewelry when using the high-speed scanner (they might get pulled into the high-speed scanner). This will result in personal injury. In particular, pay extra attention to necklaces and long hair. If any object is pulled into the high-speed scanner, disconnect the power cable immediately to stop the high-speed scanner from operating.
- Please operate carefully when loading paper and clearing paper jams from the high-speed scanner. The edges of paper may cut your hand.



- Parts with labels may heat up, which may cause scalding if not operated carefully. To ensure safe operation, make sure to follow all safety precautions.

## ***Disposal***

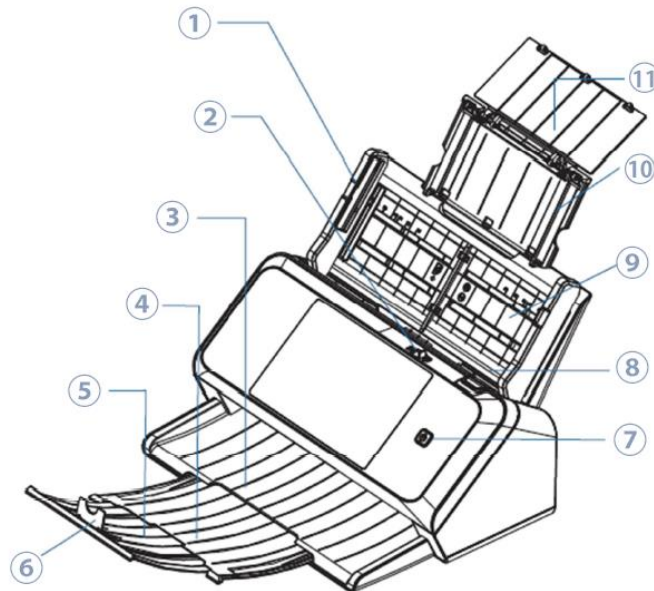
- When disposing the high-speed scanner, make sure to follow related local laws and regulations, or consult the dealer who sold you the high-speed scanner.

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## Components and Functions

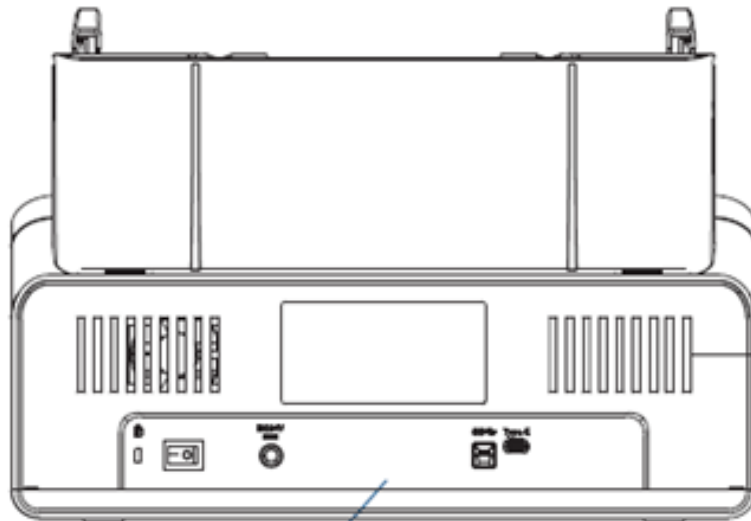
This chapter introduces the names of components and the functions of the high-speed scanner

### Front

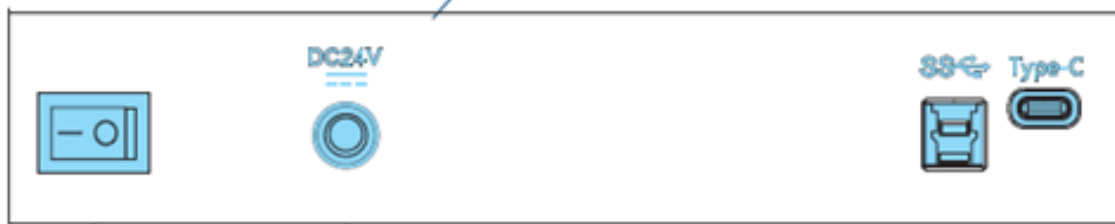


No.	Name	Description
1	Guide arm (left/right)	Adjust the position of documents to suitable positions
2	Paper feed mode toggle switch	Slide the switch to toggle between “split” and “non-split” mode. - Slide it to the left (white) to set the mode to manual/single paper feed mode (non-split). - Slide it to the right (black) to set the mode to multiple feed mode (split).
3	Paper output tray	Stack the output documents
4	Paper output tray extension board A	Pull it out to extend the length of the output tray
5	Paper output tray extension board B	Pull it out to extend the length of the output tray
6	Paper stop board	Stop a stack of the output documents from sliding off
7	Power button	Control the scanner’s on/off and sleep mode
8	Release button	Lift it up to open the scanner cover for removing paper jams or for cleaning.
9	Paper feed tray	Place the documents to be scanned
10	Paper feed tray extension board A	Pull it out to extend the length of the feed tray.
11	Paper feed tray extension board B	Pull it out to extend the length of the feed tray

## Back



**Ventilation openings**  
Ventilation openings to dissipate the heat inside the high-speed scanner



**Power switch**  
Used to control the power supply of the scanner.

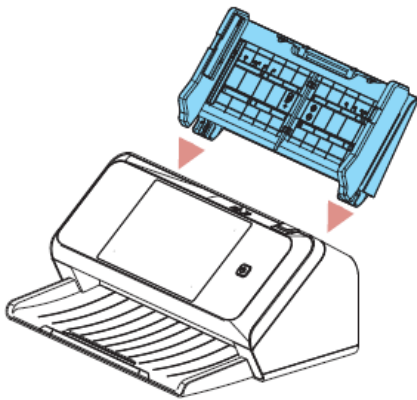
**DC power port**  
Used to plug in the provided standard power adapter in order to supply power.

**USB Type-B port**  
Scanner image data transmission port, used to connect to the PC to transmit image data.

**USB Type-c port**  
Used to connect peripherals that support the type-c protocol, such as external touch screens, etc. It can be used as the input port (The scanner is not supported).

## Power ON Instructions

1. Place the scanner on a stable table
2. Insert the paper feed tray into the scanner as shown in the figure
8. Configure and connect the high-speed scanner according to your scanning method (connect the data cable for scanning).
9. Load the paper flat, then open the scanning software Microtek DocWizard EX from the desktop.
10. After opening the software, perform settings on the software according to your needs; save the settings when complete, then choose "Scan > Scan" from the menu to start scanning.






3. Make sure there are no components missing during installation
4. Connect the power adapter to the back of the scanner. Then, plug one end of the power cord into the power adapter, and plug the other end into a wall outlet or any other power source.
5. Connect one end of the USB cable to your computer, and connect the other end of the cable to the USB port on the scanner.
6. Switch the "I/O" button located on the back of the scanner to the "I" position.
7. Gently press and hold the Power button on the front panel of the scanner for approximately 2 seconds. The Power button indicator will then turn into a constant blue light, indicating that the scanner has been detected by your system and is ready to scan.

### Manual/single sheet mode





- Slide the Paper feed mode toggle switch to the left until the white label appears; this switches the scanning mode into manual/single paper feed mode. This scanning mode is paper protection mode, which will not cause damage to the paper easily; it can also be used to scan ID cards and other thicker cards. Please note that only one sheet can be placed for each scan.
- If the document waiting to be scanned under this mode is a multi-page document, make sure to disable the "Ultrasonic detection" function before scanning.

## Introduction to the Operation Panel

Part Name	Icon	Operation Method	Description
Power button		Press and hold for 2 seconds	Scanner On
		Press and hold for 0.2 seconds	Wake up the scanner from sleep mode
		Press and hold at least 6 seconds	Scanner Off
Paper feed mode toggle switch		Flip to the left - white	The paper pickup structure is in "non-split" mode; the scanner will scan all the documents placed and waiting to be scanned as one document. Suitable for scanning cards or thick papers.
		Flip to the right - black	The paper pickup structure is in "split" mode; the scanner will automatically split all documents placed and waiting to be scanned, and pick up a single sheet of paper to scan each time. Suitable for scanning regular papers.

## ***Indicator and Status Descriptions***

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<b>Icon</b>	<b>LED indicator</b>	<b>Status</b>	<b>Description</b>
	Green on	Normal	The scanner is in sleep status.
	Blue on (constant)	Normal	The scanner is ready to scan.
	Flashing blue	Abnormal	The scanner is not connected to the computer normally, and the scan function is unavailable
	Red on / Flashing red	Abnormal	The scanner is abnormal; please refer to the Troubleshooting chapter for details

## ***Document Feeding and Storing***

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Document sizes that the high-speed scanner can scan range from business cards, and checks to A3 format. Documents in the following sizes and paper thickness can be fed, but this varies according to the feeding method.

### **Important**

#### **The documents must meet the following standards in order to be scanned:**

- When scanning multi-page documents, these pages must be grouped so that the sizes, thicknesses and weights of the papers in each group are the same. Scanning several different types of paper at once may cause the high-speed scanner to have paper jams.
- Make sure the ink on the documents has dried before scanning. Scanning documents with undried ink may stain the roller or scanning glass, causing images to have lines or stains on images or stain other documents.
- Make sure to clean the roller or scanning glass after scanning documents written with a pencil. Scanning documents written with a pencil may make the roller or scanning glass dirty, causing images to have lines or stain other documents.

- Please note that scanning the following types of documents may cause paper jams or malfunctions. To scan these types of documents, you can copy the documents first and then scan the copies.

- |   |  |
|---|--|
|  Wrinkled or creased documents                 |  Carbon paper                                 |
|  Curly documents                               |  Papers with treated surfaces                 |
|  Torn documents                                |  Paper that is extremely thin and translucent |
|  Documents with paper clips or staples         |  |
|  Documents with excessive dust or paper scraps |  |

## Capacity of the document feeder

A maximum of 100 pages of 70g paper (A4 with horizontal paper placement) or a maximum height of 10mm (Maximum value).

Remark: Placement of A3 size paper is supported for the A3 model (a maximum of 50 sheets).

## Important

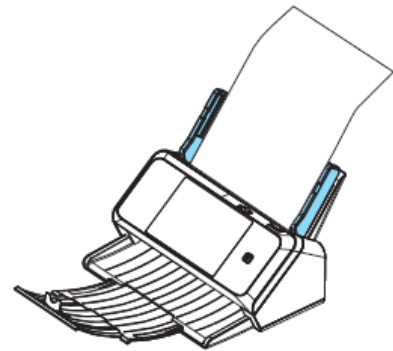
When placing documents into the paper feed tray, do not exceed the maximum capacity value; otherwise, there may be paper jams.

## How to place the documents

- Confirm whether the paper feed tray extension board A/ B and the paper output tray extension board A/ B need to be pulled out according to the length of the document, and flip the paper stop board open.
- Face the document down as shown in the figure and place it into the paper feed tray.



- Align the document with the center of the feed tray by sliding the two guide arms toward the document if needed. Do not leave any gaps between the arms and the document.

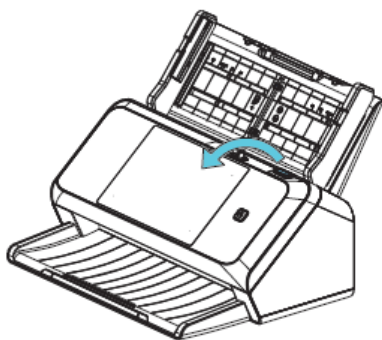


## ***Cleaning Paper Jams***

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If paper jams or other abnormal situations occur during the usage process of the scanner, please release the paper jam using the following steps

1. Remove the remaining documents on the feed tray that have not been scanned yet.
2. Open the scanner cover as shown in the figure and remove the jammed paper inside the paper path.



3. Close the scanner cover and place the remaining paper back to perform scanning

Remark: The method to open the scanner cover is as shown in the figure; flip the scanner cover in the direction pointed by the arrow while opening the scanner cover.

Daily Maintenance and Cleaning .....	3-1
Pickup Roller Replacement .....	3-3

## ***Daily Maintenance and Cleaning***

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- To maintain the scan quality, please clean the high-speed scanner regularly by following the descriptions below.

### **Note**

- Do not clean the high-speed scanner with spray cleaners. Otherwise, it may wet this delicate machine and cause it to malfunction.
- Cleaning the high-speed scanner with paint thinners, alcohol or other organic solvents is strictly prohibited. These types of solvents may cause the exterior of the high-speed scanner to deform or discolor, and cause other damages.
- Please operate carefully when opening the closing the upper part of the device to avoid crushing your hand.

### **Cleaning the high-speed scanner**

- About the cleaning cloth

Please use cleaning cloths that will not damage the high-speed scanner to avoid scratching the internal components.

- Cleaning the exterior of the high-speed scanner

To clean the exterior of the high-speed scanner, please use a cloth dampened with water or neutral detergents. Wipe with a wrung cloth, then wipe the high-speed scanner dry with a clean dry cloth.

- Cleaning the document feeder and transport path

Dust or debris in the document feeder or inside the high-speed scanner may cause scanned images to have spots. Clean the dust and debris on the feeder and inside the high-speed scanner regularly with compressed air. After completing larger scanning operations, switch off the scanner and clean all the debris.

### **Cleaning the sensors**

- The dust and debris gathered on the sensors will cause documents to be identified incorrectly. Clean the sensor regularly using hair dryers so that dust and debris will not gather on the sensor.
- After the machine has been used for a period of time, large amounts of dust and debris will accumulate on the surface of the pickup roller. Please remove the pickup roller and wipe off the debris and dust on its surface with a cloth that was soaked in water and wrung (Refer to 3.2 Replacement of the pickup roller for the removal method).

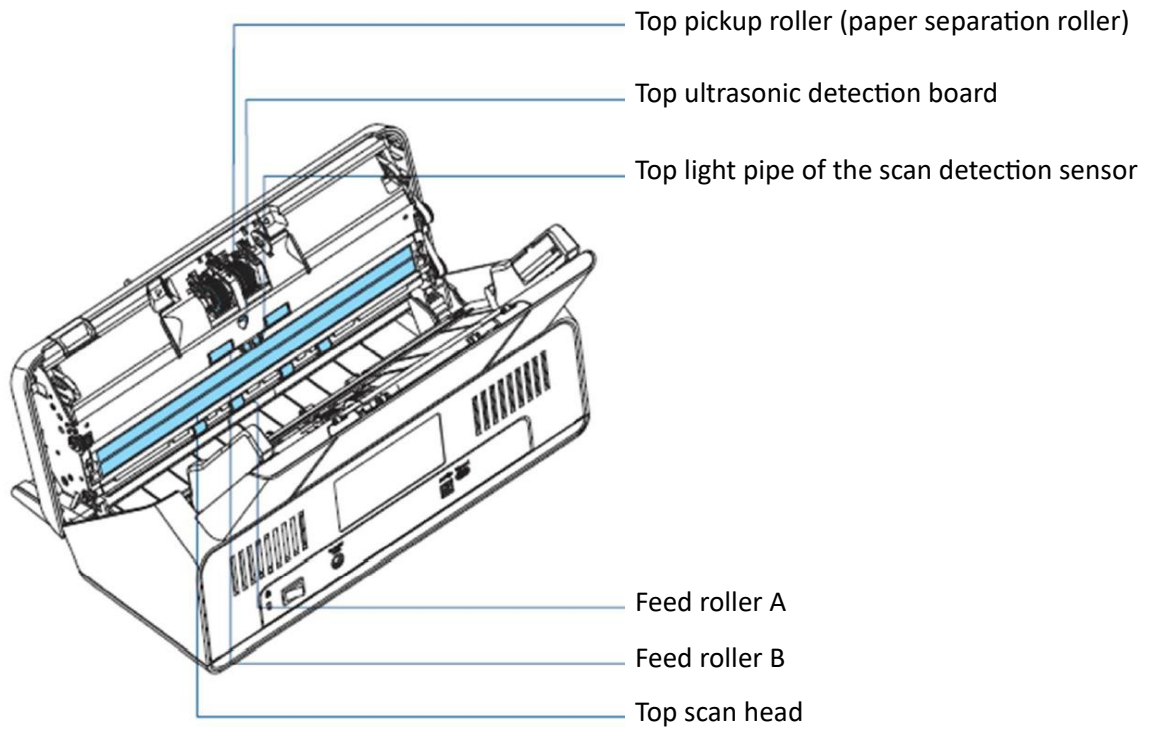
### **Cleaning the feed roller**

- After the machine has been used for a period of time, large amounts of dust and debris will accumulate on the surface of the feed roller; wipe off the debris and dust on its surface with a cloth that was soaked in water and wrung.

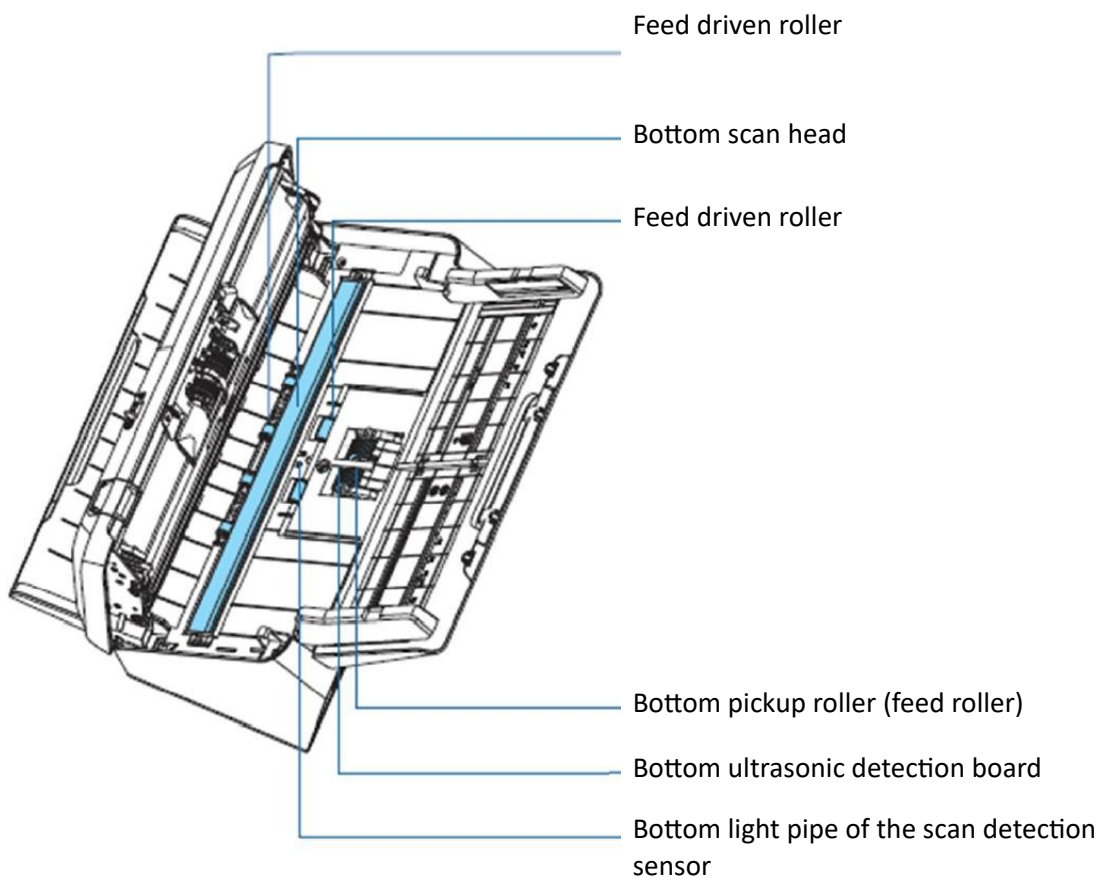
### **Cleaning the glass surface of the scanner head**

- After the machine has been used for a period of time, smudges from documents may attach to the glass surface of the scan head, causing documents to have vertical lines. Please wipe off the smudges on the glass surface gently with a clean cloth.

**Top scanner cover part**



**Lower body part**



## **Pickup Roller Replacement**

When the roller shows signs of wear. The paper feed ability will decrease, and the chance of paper feed errors (such as paper jams) will increase.

### **Roller replacement cycle**

The feed roller is a consumable, and needs to be replaced approximately every 150,000 pages fed.

When the pages fed by the roller exceed 150,000 pages, after switching on the high-speed scanner and scanning is performed using scanning software, a replace roller prompt will appear on the computer screen.

#### **! Important**

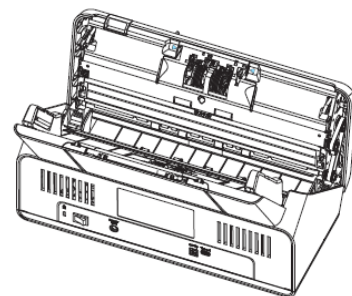
- After the replace roller prompt appears, please purchase a replacement roller kit and replace the roller by following the related steps in the removal and reinstallation steps.
- When the roller shows signs of wear, the chance of paper jam and paper feed errors occurring will increase. If this type of situation occurs, please replace the roller regardless of the page count.
- Make sure to reset the roller count after replacing the roller.

### **Replacement pickup roller kit**

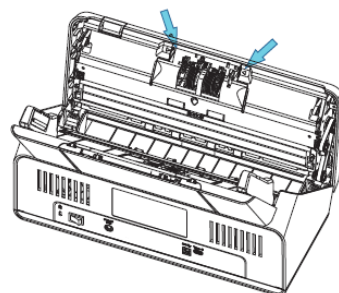
The replacement pickup roller kit includes the replacement of the top pickup roller (paper separation roller) and the bottom pickup roller (feed roller). Please contact your local authorized dealer or the customer service center for details.

### **Top pickup roller (paper separation roller) replacement**

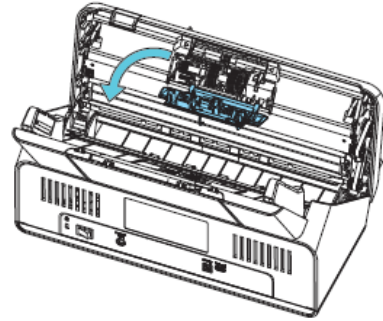
1. Open the scanner cover as shown in the figure.



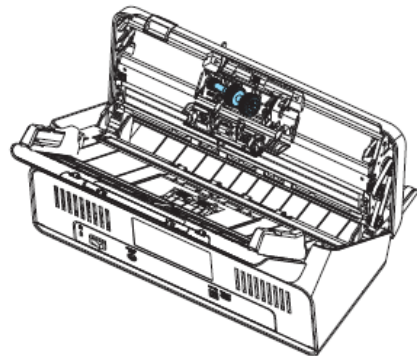
2. Open the cover of the top pickup roller by pressing the places indicated by the arrows inwards



3. Open the top pickup roller cover.

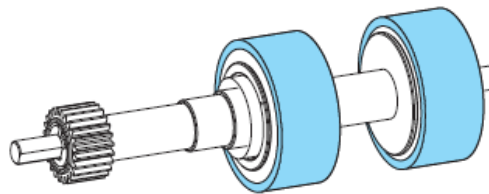


4. Remove the top pickup roller from the right side.



5. Take out the new top pickup roller and install it into the machine according to the removal method (insert the left end first, and then snap in the right end), and cover the top pickup roller cover.

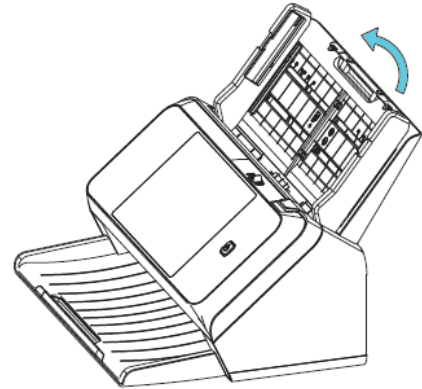
**Remark:** When the device prompts to replace the top pickup roller, please replace the consumables shown in the figure below immediately:



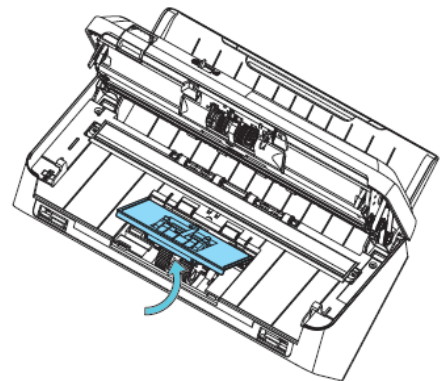
Please use the product correctly on the basis of fully understanding the contents.

## Bottom pickup roller (feed roller) replacement

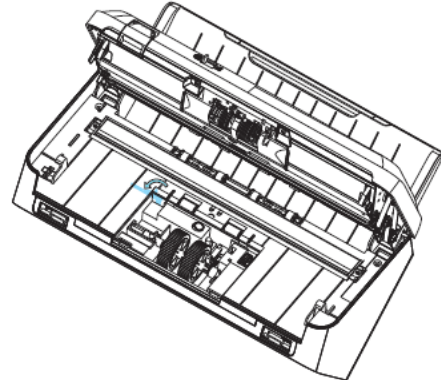
1. Lift the paper feed tray in the direction shown in the figure to remove it.



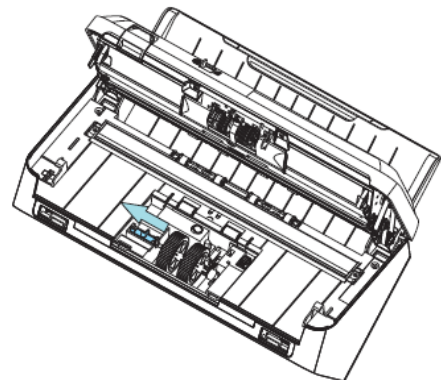
2. Open the bottom pickup roller cover in the direction of the arrow.



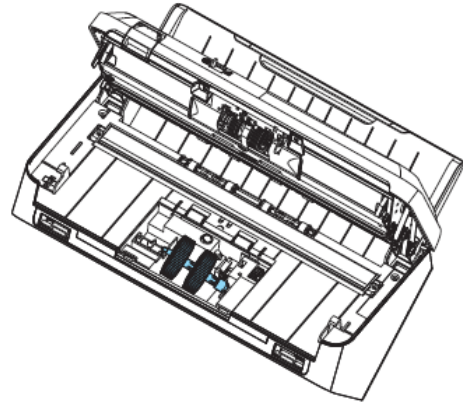
3. Rotate the bottom pickup roller removal lock block upwards by 90°.



4. Flip the bottom pickup roller removal lock block to the left.

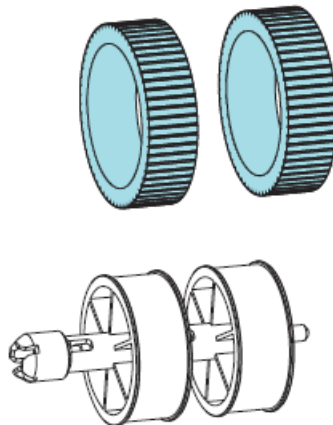


5. Remove the bottom pickup roller from the right side of the machine.



6. Take out the new bottom pickup roller and install it into the machine according to the removal method (insert the right end first, and then flip the bottom pickup roller removal lock block to the right side, insert the bottom pickup roller and rotate it 90° to lock it tightly), then cover the bottom pickup roller cover.

**Remark:** The rubber of the bottom pickup roller can be replaced separately; remove the old rubber by following the figure below and then install the new rubber.



Please use the product correctly on the basis of fully understanding the contents.

Failure Category .....	4-1
Problem Solution .....	4-1

## **Failure Category**

This chapter focuses on the introduction of the following failure categories:

### Usage category

- Cover opened
- Failed to pick up paper
- Paper jam
- No paper

### General category

- Scanner cannot be switched on
- White lines or stripes appeared on the scanned image
- Pages are missing from the scanning

## **Problem Solution**

This chapter introduces recommended solutions for common problems.

If the problems still cannot be solved after using the following methods, please contact the after-sales service staff of Microtek.

### Usage category

**Problem 1:** The scanner cover is opened  
**Software prompt:** Cover opened  
**LED indication for the abnormality:**  
 Constant red light

#### Solution:

1. Clear the documents in the device and the paper tray structure, and the scattered documents from the opened cover.
2. Cover the scanner cover back.

LED indication after troubleshooting:  
 Constant blue light.

**Problem 2:** Failed to pick up paper  
**Software prompt:** Failed to pick up paper  
**LED indication for the abnormality:**  
 Constant red light

#### Solution:

1. Clear the remaining documents that have not yet been scanned from the paper tray structure.
2. Open the scanner cover.
3. Clear documents in the device and the scattered documents from the opened cover.
4. Cover the scanner cover back.

LED indication after troubleshooting:  
 Constant blue light

**Problem 3: Paper jam**

**Software prompt: Paper jam**

**LED indication for the abnormality: Constant red light**

**Solution:**

1. Clear the remaining documents that have not yet been scanned from the paper tray structure.
2. Open the scanner cover.
3. Clear documents in the device and the scattered documents from the opened cover.
4. Cover the scanner cover back.

**LED indication after troubleshooting: Constant blue light**

**Problem 4: No paper**

**Software prompt: No paper**

**LED indication for the abnormality: Flashing red light; after flashing 3 times, it automatically returns to constant blue light**

**Solution:**

1. Add documents to the paper tray structure.
2. Restart the scanner.

**LED indication after troubleshooting: Constant blue light**

## General category

### Problem 1: Scanner cannot be switched on

#### Solution:

- Ensure that the AC power adapter is securely plugged into the power outlet.
- Verify that the power adapter is providing the correct voltage output.
- Check if the scanner is in sleep mode. If the Power button indicator is green, it indicates that the scanner is in sleep mode. Press the Power button to wake up the scanner. Once the scanner is awake, the Power button indicator will turn blue.

### Problem 2: White lines or stripes appear on the scanned image

#### Solution:

Clean the scanner glass and rollers located on the inner sides of the scanner. If sticky substances such as glue or white-out were discovered, please wipe the areas where the lines appeared carefully with sufficient pressure. If this problem still cannot be solved after cleaning, it may be because the internal glass is scratched. Please contact the customer service center of Microtek

### Problem 3: Pages are missing from the scanning

#### Solution:

When the double-sheet detection function is not enabled, pages may be missing inadvertently from double-sheet feeds. Enable the "Ultrasonic detection" option in the "Paper feed" page of the scanner parameter settings. If pages were skipped due to double-sheet feeds of documents, please refer to the problem item in the previously mentioned "Paper jam" problem".

## Product Specifications

Product Type	A3 High-Speed Sheetfed Scanner
Model Type	MRS-600A3ADFHG
Optical Resolution	600 dpi
Scanning Sensor	CIS
Light Source	LED (Light Emitting Diode)
Scanning Modes	Color, grayscale, black and white, automatic color identification, multi-stream
Scanning Speed	75 ppm/150 ipm, at 300 dpi, A4 Landscape
Scanning Area (W x L)	Min: 50.8 mm x 54 mm Max: 305 mm x 1039 mm *4
Paper Weight (Thickness)	40 ~ 157 g/m <sup>2</sup> (10.7 ~ 41.8 lb.) 0.06 ~ 0.15 mm ≤ 1.4 mm (card)
Feeder Capacity	100 pages (A4: 70 g/m <sup>2</sup> ) 50 pages (A3: 70 g/m <sup>2</sup> )
Pickup Roller Life (Feed Roller)	150,000 pages
Interface	USB 3.0
Driver	TWAIN
Dimensions (L x W x H)	340 mm x 400 mm x 276 mm (Normal) 714 mm x 400 mm x 378 mm (Expanded)
Weight	5.3 kg
Voltage	100-240VAC, 50/60 Hz, 1.5A max. (Input) 24VDC, 2.5A (Output)
Power Supply (AC/DC adapter)	Voltage: AC 100V to 240V Manufacturer: FLYPOWER Model: PS65B240Y2500H
Environment	Operating temperature: 0° to 40°C Relative humidity: 20% to 85%
Operating System	Windows 7/ 8/ 10/ 11 (32-bit/64-bit)

\*1. Please subject to the official website for product information; no further notice will be given shall there be changes. For more product information, please visit the official website of MICROTEK.

\*2. To ensure normal operation of the scanner, please clean the scanner components regularly (the cleaning time may vary due to the different documents scanned).

\*3. The dimensions and weight are approximate values.

\*4. The 1039 mm long paper mode is recommended for use only with resolutions of 300 dpi and lower, and in grayscale mode.

## Technical Service

The technical service department of Microtek provides complete technical services. Please have the following data prepared before you contact us:

- Serial number of the scanner (located behind or under the body of the scanner).
- Computer hardware information (such as your CPU type, RAM size, available hard drive space and graphics card, etc.).
- The name and version of the software application that you used.
- The version of the scanner driver you used.

Contact us through the any of the following methods:

- Online Form: Fill out the online contact form on our website, and we will get back to you as soon as possible.
- Email: Send your questions, feedback, or inquiries to our official email.
- Phone: Call our customer service center during our business hours.

We are here to help and provide support.